

Tech Tip Tuesday—January 21, 2020

User Meeting at CD/NLA Show in Las Vegas

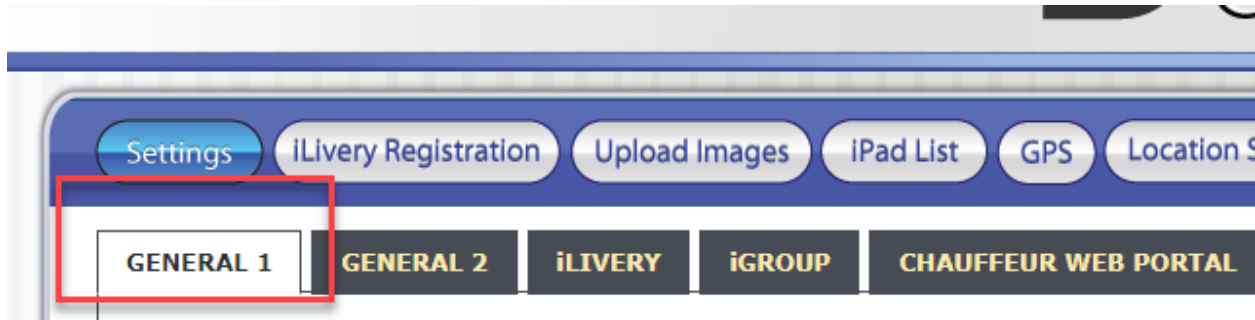
As announced previously, Livery Coach will be exhibiting at the CD/NLA Show in Las Vegas on February 23-26. In conjunction with the show, we will be having our user meeting on Sunday (February 23) at **3:30pm in Oceanside F**. This meeting is open to all Livery Coach clients, and we encourage you to attend, but we need a headcount.

Please RSVP with the names of attendees to news@liverycoach.com. Thanks!

iChauffeur Privacy

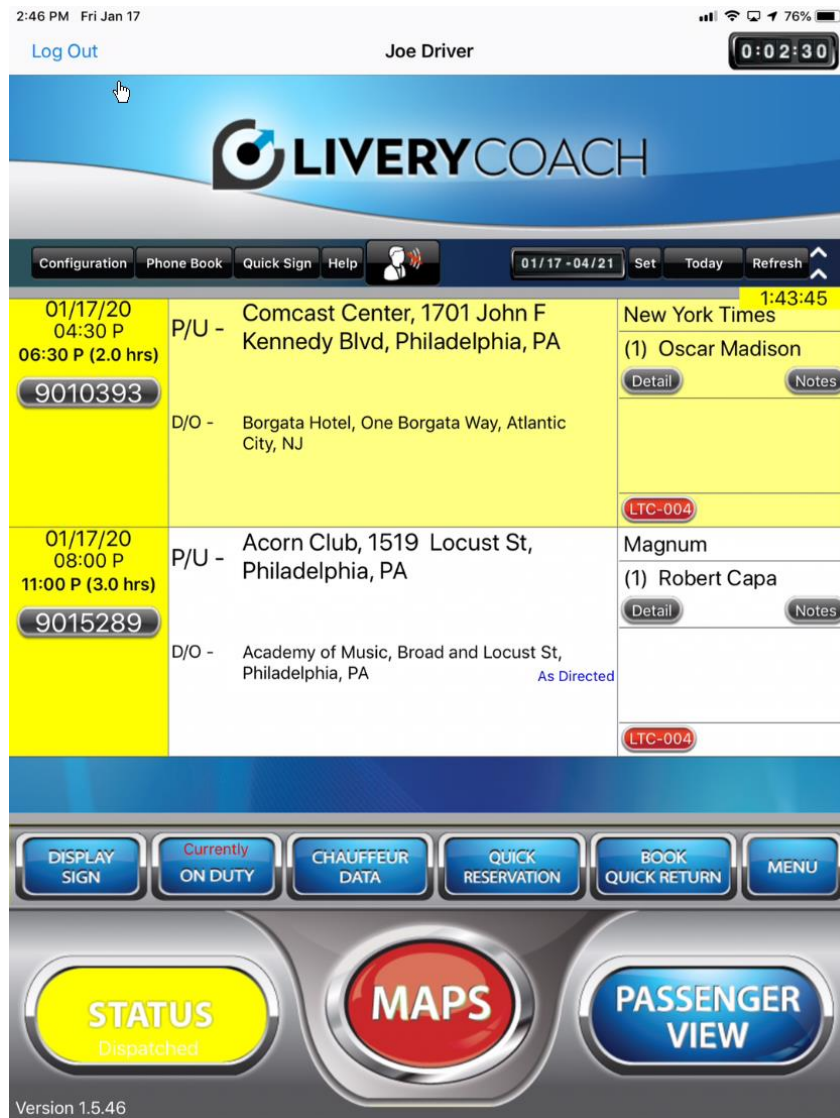
Let's face it. Some passengers are just...nosy. Back in the old days of paper, sometimes a chauffeur would be loading luggage and then open the door to catch a passenger looking through his clipboard of future trips. These days, with a brightly lit tablet, it can be even easier for a passenger to see a chauffeur's next trip is without even having to grab the tablet.

To prevent this, we have a setting that will dim all future trips in iChauffeur once the current trip is Customer In Car or later. This setting is located in your mobile control panel, in the **General 1** tab. (If you don't know how to get to your mobile control panel, please drop a note to support).



Check GPS Speed Alert Chauffeur If Over Limit	True	▼
Check GPS Speed Alert Dispatcher If Over Limit	True	▼
Check GPS Speed And Message To Lock iPad Usage Enforced	False	▼
Dim Future Trips For Privacy	True	▼
Enable Auto Register Location Serving	True	▼
Enable Auto Send Minute Out	True	▼
Enable Passenger View On Chauffeur APP	True	▼
And Trip Status Archive Only	False	▼
Enforcing Chauffeur Update Trip Status Step By Step	False	▼

Below we show what the screen looks like before the first trip is marked "Customer In Car", and then we show what it looks like after. With this setting turned on, it will be rather difficult for that nosy passenger to "spy" on future trips.



Log Out

Joe Driver

0:02:39

LIVERY COACH

Configuration

Phone Book

Quick Sign

Help



01/17 - 04/21

Set

Today

Refresh

01/17/20 04:30 P 06:30 P (2.0 hrs) 9010393	P/U - Comcast Center, 1701 John F Kennedy Blvd, Philadelphia, PA D/O - Borgata Hotel, One Borgata Way, Atlantic City, NJ	5:05:37 New York Times (1) Oscar Madison Detail Notes LTC-004
01/17/20 08:00 P 11:00 P (3.0 hrs) 9015289	P/U - Acorn Club, 1519 Locust St, Philadelphia, PA D/O - Academy of Music, Broad and Locust St, Philadelphia, PA	Magnum (1) Robert Capa Detail Notes LTC-004

DISPLAY SIGN

Currently ON DUTY

CHAUFFEUR DATA

QUICK RESERVATION

BOOK QUICK RETURN

MENU

STATUS
 Customer In Car

MAPS

PASSENGER VIEW